

Colorado Health Care Coverage Easy Enrollment

Update to Connect for Health Colorado Board

March 14th, 2022







Easy Enrollment Advisory Committee

Co-Chairs:

- Monica VanBuskirk, Chief Policy and Relationships Officer, Connect for Health Colorado
- Amber Egbert, Legislative, Tax Business Rule, and Forms Coordinator, Taxation Division, Colorado Department of Revenue

Members:

- Colorado Department of Health Care Policy & Financing (HCPF) Representative:
 Marivel Klueckman, Eligibility Division Director
- Colorado Division of Insurance (DOI) Representative: Debra Judy, Deputy Commissioner of Policy Affairs
- Consumer Advocate Representative: Vacant
- Small Business Representative: Zachary Pietrocarlo, Senior Tax Accountant, Olson, Reyes, & Sauerwein, LLC
- Insurer Representative: Jared Colturi, Operations Manager, Cigna
- Health Coverage Guide Representative: Tanya Trujillo-Martinez, Director of Community Health Development, North Colorado Health Alliance
- Insurance Producer Representative: Melanie Herrman, Seasons Insurance Agency
- Income Tax Preparer Representative: David Sullivan, Vice President, Stakeholder Relations, Intuit, Inc.
- Health Care Consumer Representative: Jeanine Draut, Owner, InPraxis
 Communications
 CONNECTMHEA



Tax Time Implementation Update

Implementation, Enrollment, Marketing and Outreach







Implementation Update

Easy Enrollment process is LIVE!

- Tax Form DR 0104EE is available for all tax filers
- DOR is processing returns and sending information to Connect for Health Colorado
- Connect for Health is sending Easy Enrollment notices
- Box checkers are applying and enrolling in Medicaid programs and using the Tax Time Enrollment Special Enrollment Period to enroll in health plans
- C4 and DOR development teams have been working together to quickly identify and resolve issues





Communications, Media and Outreach Efforts

- Launched the <u>Tax Time page</u> directing customers how to apply
- Our <u>press release</u> about Tax Time included support and quotes from Lt. Governor CDOR and HCPF Executive Directors as well as our CEO.
- Online Toolkit available with materials for our partners, including social media content, flyers, newsletter content.
- Physical Brochures distributed to several VITA tax sites
- Presented to all Tax Help Colorado sites



When you filed your Colorado state tax return, you checked a box to say you're uninsured and wanted to find out if you or members of your household qualify for free or low-cost health insurance

If you've checked that box and arrived at this page, you are in the right place.

Connect for Health Colorado, the *official* health insurance marketplace, is here to connect you to coverage and evaluate whether you qualify for a Special Enrollment Period to enroll after filing your taxes.

Quick links to find answers

Get Help Applying

Health Insurance 101

Insurance Costs Explained
Health Plan Categories



Paid Advertising to Get the Word Out Further

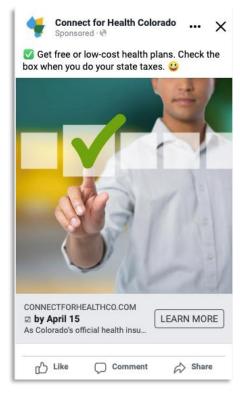
Connect for Health Colorado is engaging in an English and Bilingual advertising campaign,

targeting uninsured adults around the state.

Campaign includes:

- Radio
- Digital display ads
- Social media ads
- Livestream with Univision
- Paid search
- CBS March Madness package
- And more!





¿SIN SEGURO MÉDICO?

El programa de inscripción en la temporada de impuestos podría ayudarte.



Our Broker & Assistance Network Teams have been educated on Tax Time Enrollment



Discussion Opportunities

Tax Time Enrollment updates have been included in open forum meetings for both channels. These meetings occur every other week and will continue to include opportunities for discussion.



Email Distribution

Email alerts, including updates and training opportunities, have been circulated with our distribution lists.



Training Modules via C4U

191 members of our Assistance Network and Broker Channels have completed the Tax Time Enrollment Training via our training site, C4U



Enrollment Update

• As of 2/28:

>80,500 box checks

>4,700 views of Tax Time web page

23 early enrollments

HCPF finalizing reporting



Appendix



Guiding Principles

When asked what C4HCO and DOR need to do well to decrease the number of uninsured individuals and maximize enrollment in this program, you said:

- Process must be user-friendly. Including simple language and minimal administrative burden
- Outreach should be targeted to areas of the state with higher uninsured rates
 - Communications to individuals who are newly eligible should describe what benefits could look like
- Tax preparers must be educated on EE so that they can speak to the program
- Marginalized communities' fears around immigration must be addressed
- Prioritize health equity by addressing structural barriers faced by populations frequently excluded from the health care system



Additional Webpage with Information

We added an additional page to share more information about checking the box on the tax form, which is where the ads point to:



Connecting you to free or low-cost health insurance when you file your Colorado state taxes

Check a box when you file your state taxes if you would like us — Colorado's official health insurance marketplace — to see if you may qualify for free or low-cost health coverage. If you file your taxes by April 15th, this selection launches a process that will help you enroll during a Special Enrollment Period.

Quick links for tax filing:

Tax Help Colorado

Form DR 1040

IRS Free File

https://connectforhealthco.com/get-started/how-tax-time-enrollment-works/

